



SUTTON ST JAMES C.P. SCHOOL
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Head Teacher: Miss Claire Willows



24th May 2018

Dear Parent/carer

We value the positive working relationships we have established over a number of years with our parents and carers of children who attend our school and have always encouraged those with concerns to engage in dialogue with us in the interests of their child. We acknowledge that sometimes things can go wrong and if they do we have policies in place to resolve matters. We appreciate the support of the overwhelming majority of you that regularly contribute in many positive ways to the life and work of our school and those of you who engage respectfully with the professionals in our school.

All schools face an increasing number of challenges to meet the high expectations we all have for our children and school staff are grateful for the support of parents who wish to work with them, supporting their child both within the school and at home. The support this school gives to the children was recognised in our latest Ofsted report that commented " Pupils' personal development and welfare is outstanding" and judged the school to be good in all areas.

Unfortunately, there is a small but vocal minority of our community who feel it appropriate to denigrate the school and its staff on social media forums. These comments can have an effect on morale and the wellbeing of staff which can have an impact on the length of time people stay in the teaching profession. As a governing body we understand how important it is for us to support staff members and we have recently had cause to report comments made on social media to the police following legal advice from Lincolnshire County Council. We will take proportionate and appropriate action to defend the reputation of the school and its staff and cannot tolerate abuse of any kind directed at any member of the school community.

We would encourage all parents and carers to work with us to resolve any perceived issues in a respectful and positive manner thus setting a good example to all our children of how to resolve problems amicably and before issues escalate. We would ask parents and carers to consider carefully what they post on social media and the impact it could have.

We have a school we can be proud of and believe that working together is the key to unlocking the potential in every child. As a governing body we believe that this school should be a focal point to bring all members of our community together for the good of all and hope to continue working with you positively to achieve this.

The Governing Body
Sutton St James C.P. School